



2008 GUIDE TO ACCESS & FACILITIES FOR DISABLED CUSTOMERS

This is the annual guide to disabled access and facilities at Festival Republic outdoor events. We want everyone to be able to enjoy our events, participate, feel safe, and be part of the crowd and hope to help you make an informed decision about attending.

All this information is also contained on the Festival Republic website, and each event's own website.

Festival Republic is proud to continue supporting and working alongside Attitude Is Everything, the foremost disability advice and information service currently working to improve disabled people's access to live music.

Disabled consultants, volunteers and gig goers attend and audit our events, and their feedback, with that of our customers, is central to our ongoing work. We're keen to hear from festival goers with a range of impairments. If you have any comments about this guide, please send them to me.

This guide is also available in large print, and can be posted or emailed. Please note all information may be subject to change, but we will provide updated information on site. The guide is arranged as follows:

- 2 for 1 ticket scheme and important notes
- Further Enquiries, Ticket Booking Information & What to do at the event
- Medical Services and assistance on site
- Latitude Festival: 18-20th July 2008
- Reading Festival: 22-24th August 2008
- Leeds Festival: 22-24th August 2008

Sharon Reuben
Head of Artist & Guest Liaison
Festival Republic
35 Bow Street, Covent Garden, London WC2E 7AU



2-FOR-1 TICKET SCHEME AND IMPORTANT NOTES

If you wish to use disabled facilities at the event, we ask you to contact us in advance. We are unable to process applications at the event.

Via our 2-for-1 scheme, we provide many disabled ticket holders with a free ticket for an accompanying friend or PA. For all events:

- Purchase your own ticket as normal
- Fill in the application form and attach a copy of a recent DLA letter
- Send them **by post** to the address shown below, to reach us by the closing date

Please post applications to:

Disabled Ticket Enquiry
Festival Republic Festival Office
35 Bow Street, Covent Garden
London WC2E 7AU

IMPORTANT NOTES

- THERE IS A STRICT CLOSING DATE FOR APPLICATIONS. WE ARE UNABLE TO PROCESS LATE APPLICATIONS OR APPLICATIONS MADE ON SITE.
LATITUDE FRIDAY 20th JUNE 2008
READING / LEEDS FRIDAY 25TH JULY 2008
- If you are not offered a free ticket for a PA, and the event has sold out by the time we inform you, we will make one ticket available to buy
- Disabled customer tickets are the same as everyone else's, and there is *no* separate allocation of tickets or ticket booking arrangements for disabled customers. Please be aware some events sell out quickly.
- We don't send out free tickets in advance: they are issued in person at the event.
- If you don't wish to apply for a free ticket, but would like access to the disabled facilities, please fill in the application form stating your reasons, and we will try to assist you.
- All applications are at the discretion of Festival Republic and we reserve the right to alter or withdraw arrangements
- Applications are not first come first served. **We send all confirmation letters 3 to 4 weeks before the event, with maps & car passes - please be patient and wait to hear from us!**

Once we have all your details, we will acknowledge your application. Then 3-4 weeks before the event we will write to advise you either:

- We can offer you one free ticket for an assistant and use of the disabled facilities
OR
- We cannot offer you a free ticket but can offer use of the disabled facilities

FURTHER ENQUIRIES PRIOR TO THE EVENT:

The best place for regularly updated information is at www.festivalrepublic.com
Click FAQs at the bottom of the home page for venue/festival info.
National and Regional music press and the internet provide a wealth of information.

Unfortunately we are unable to accept telephone enquiries, but you can call 020 7009 3000, leave your details and we will call you back. Events sell out quickly, so you may wish to buy your ticket immediately. We can arrange a refund if you change your mind about attending after hearing back from us.

IMPORTANT!

Our offices close completely for up to one week prior to the start of each event, as staff relocate to site, so we cannot respond to phone enquiries/emails at this time.

TRAVEL INFORMATION

National Rail Enquiries: 08457 484950

London Underground, DLR and London Buses: 0207 222 1234 (24hrs)

National Express Coach Service: 08705 808080

TICKET BOOKING DETAILS

Tickets for all events are available from a variety of sources.

The Information Line can tell you about agencies in your area, on 0207 009 3000

You can book tickets on the Festival Republic website at www.festivalrepublic.com or www.seetickets.com

Tickets are also available on: **0871 231 0821** - the Credit Card Booking Line

Tickets are available at face value, with no booking fee, if bought in person by cash/cheque from The Astoria Box Office, Charing Cross Road, London.

WHAT TO DO AT THE EVENT:

Your confirmation letter will contain full information on what to do on arrival. We'll also send a site map and car pass.

Come to the **Guest List** with your ticket & confirmation letter; your details will be on the Disabled Customer list. We will provide all necessary wristbands for you and the person accompanying you.

MEDICAL SERVICES AND ASSISTANCE AT THE EVENT

LATITUDE FESTIVAL:

Events Medical Services are equipped to provide first aid, minor casualty and resuscitation. They run a 24-hour medical centre in the Village area, with general practice facilities, staffed with doctors, nurses and paramedics. They have details of emergency dentists and local chemists and run a pharmacy service. A First Aid unit will be sited in the arena, running from 10am until 3am every day. Contact Dr. Matt Roberts at matt@eventsmedicalservices.co.uk

READING FESTIVAL:

Dr. Chris Howes and the Festival Medical team offer encouraging advice & comprehensive medical facilities, and are very flexible in meeting specific needs. You are welcome to contact them beforehand.

The 24-hour medical centre at Piccadilly Circus is staffed by doctors, nurses and paramedics, equipped to provide resuscitation, minor casualty and general practice facilities. Physiotherapy, podiatry and emergency dental services are offered. They also have a team consisting of a psychiatrist, psychiatric nurses, counsellors and drug specialists who are experienced in dealing with acute psychiatric emergencies including drug related problems.

Festival Medical also provides stage-pit crews, campsite first aid posts and patrols and arena first aid patrols. They run an in-house dispensary and make arrangements with a local retail chemist for dispensing private prescriptions.

You can contact Chris Howes at www.festival-medical.co.uk

Corrine Lane co-ordinates the Reading Welfare Point, that offers a wide variety of assistance. They have psychiatric and general nurses, counsellors, drug workers, disability workers, and number of staff with language skills and some with signing ability. They also assist lost people and lost children. Contact rwp@talk21.com

LEEDS FESTIVAL:

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GENERAL ASSISTANCE AT THE EVENT

If you have any questions at the event, ask at the Guest List for Sharon Reuben (Reading) or Ola Nilsson (Leeds / Latitude). Guest List opening hours will be displayed on-site. All events have Welfare, First Aid and Information Points.

Security Guards & Stewards are clearly identifiable by their shirts and should be able to give general assistance or information. If you experience problems dealing with staff on site, please tell us, preferably at the event.

Several disabled stewards work at Reading & Leeds Festivals.

SITE LAYOUT AND SITE CONDITIONS

Set in Henham Park, near Southwold in Suffolk, the site is beautiful parkland with sloping grassy areas, but no pathways or hard ground. There is a large lake with some attractions in the surrounding woodland. Access is on grass or newly cut pathways through the woods, and can be challenging for those with limited mobility. Please talk to the guest list supervisor on arrival about difficult areas and the alternatives. There is no vehicle movement permitted on site.

CAMPSITE AND PARKING

Access for disabled customers is via Yellow Gate only. The disabled people's campsite & car park is a separate area within the guest campsite. Due to the associated fire risks, it is a condition of our license that cars and tents be separated.

Each disabled customer may have up to three people camping with them, and one car. You may camp in a larger group in any of the public campsites. There is no electrical hook up or water hook up and generators are not permitted. There will be a charging point for electric wheelchairs in the campsite.

TOILETS & SHOWER

Exact locations will be given on site, but there will be adapted toilets at each public toilet block in the arena and in the disabled campsite. These toilets are regularly serviced but are open to use by non-disabled customers. While we actively discourage non-disabled customers from using these facilities, they are not locked or guarded. There will be an adapted shower in the campsite.

VIEWING PLATFORMS

Many performance areas at Latitude are small open tents with low performance areas, and the audience sit during the shows. There will be no viewing platforms in these areas. There will be a viewing platform at the main music tent. There may be use of laser and strobe lights at the event, preceded by stage announcements. Those affected by lighting effects should allow sufficient time to leave the crowd before effects begin.

OTHER FACILITIES

A number of BSL/SSE communicators will be providing free support on site, and a deafblind interpreter will be available to work with customers on specific performances. Deaf/Deaf customers can discuss their requirements with these volunteers prior to the event via a dedicated email address - contact us for details.

A Loop system will be installed in the Literary and Poetry arenas for those with a T setting on their hearing aids. We will try to extend coverage to other arenas also.

APPLICATIONS MUST BE RECEIVED BY FRIDAY 20TH JUNE 2008

SITE LAYOUT & GROUND CONDITIONS

The festival arena is a large rectangle, with the Main Stage at one end, and other indoor stages around the perimeter. Food, bars, merchandise, market stalls and other facilities are spread around the arena and campsite areas.

The ground is farmland, used for grazing and generally level but uneven.

The Guest List is located Richfield Avenue, next the Box Office and open from 11am until 9pm every day, Thursday until Sunday. O'Malley Alley leads from the guest list to Piccadilly Circus.

Piccadilly Circus is a hard rough ground area which leads to 1) the guest / disabled campsite 2) the main arena via Lima Gate 3) O'Malley Alley & Richfield Avenue and 4) public campsite & market area. Also near here are the 24 hour Medical Centre, Police Station, Welfare, Information, phones & cash point.

Lima Gate is the easy access route into the arena for those with a Disabled Access Wristband. This gate may be temporarily closed by security.

CAMPSITE & PARKING

Disabled customer camping/parking is in the same field as guest camping/parking but separated. It is open from **Thursday** until Monday. All parking is on grass. Due to the associated fire risks it is a condition of our licence that cars and tents be separated, though they are close by.

Up to three people may camp with each disabled customer, with one car per group.

You may camp in a larger group in any of the public campsites.

Please don't park close to the toilets & showers, as vehicles need access to empty & clean them. There is an electrical hook up point for electric wheelchairs here. Attitude is Everything runs the Info tent in the campsite - look out for them, stop by & say hello!

DISABLED ACCESS WRISTBANDS

All members of the party will receive access to the campsite and Lima Gate. If agreed in advance, disabled customers will receive access for themselves and one PA to the viewing platforms. We cannot accommodate families or groups of friends on platforms.

TOILETS

We have at least one adapted toilet at each toilet block in the arena, one at each viewing platform, one at Welfare and several in the disabled campsite.

RIVERMEAD CENTER FACILITIES

The Rivermead Leisure Centre on Richfield Avenue has a heated indoor swimming pool and café on the ground floor. During the festival it is open to festival goers between 8am and 4.30pm. The entrance is level and there are two fully adapted disabled toilets that may be accessed free by showing your Disabled Access wristband. One toilet is in a room large enough to be used to wash and change in. Other shower rooms are available, but not suitable for wheelchair users.

VIEWING PLATFORMS

You require a Disabled Access Wristband to access the viewing platforms. They are solely for the use of disabled people and their PA's. We have viewing platforms at all music stages, with access ramps at a gradient of 1:12. There will be lighting and an adapted toilet nearby and some seating for PA's. There is no shelter on the Main Stage platform. Through a project organised by Attitude is Everything and Oxfam, several disabled stewards work on the platforms.

There will be use of laser /strobe lights at the event, preceded by stage announcements. Anyone affected by these effects should allow ample time to leave the area, bearing in mind that movement through the crowd can be slow.

WELFARE

This service & medical both operate 24-hours a day. They offer a range of assistance, and usually have signers and staff with a range of language skills.

EVENT INFO SHEET

Despite detailed advance planning, some factors remain subject to change until the last minute. To provide with the most up to date information we produce an Event Info Sheet for distribution on site from Thursday when the campsites open.

**APPLICATION FORMS FOR READING MUST BE RECEIVED BY OUR OFFICE BY FRIDAY
25th JULY 2008.**

NEW CAMPSITE INFORMATION!

As a condition of our licence any person wishing to camp between 6pm Wednesday 20 August and 8am Thursday 21 August must purchase a permit, costing £10 per person. There is no 2-for-1 on camping permits and they are not administered by this office. There are no exceptions to this and there is STRICTLY no admission to site to camp prior to 6pm Wednesday 20 August.

Please check the website or call 020 7009 3000 on how to apply for a permit.

SITE LAYOUT & GROUND CONDITIONS

Bramham Park is a parkland estate. The arena is fairly flat but some backstage areas are very steep, including the route from the disabled campsite through the hospitality area, into the arena. It is, however, is the best and most convenient location for the campsite. The ground is generally uneven and grass throughout with no pathways or covered walkways. Adverse weather conditions can drastically alter the ease of movement. We are always looking at ways to improve access.

DISABLED CAMPSITE & HOSPITALITY AREA

The campsite is shared with between guests and disabled customers. Due to the fire risk it is a condition of our licence that cars and tents be separated. We will reserve the parking spaces closest to the campsite for disabled customers displaying a car pass. Each disabled customer may have up to **three** people camping with them, and one car. If you wish to camp in a larger group, you can do so in any of the public campsites. We give disabled customers access to the hospitality area. The route from campsite to the hospitality area is a newly cut path through a wooded area and the ground is rough. The hospitality area features a covered bar, seating, music, food and toilet facilities. The area is all grass and a natural 'V' shape. LIMA GATE is the most direct route from the guest area into/out of the arena, for which you require a **DISABLED ACCESS** wristband. There will be a charging point for electric wheelchairs in the campsite.

TOILETS

There are adapted toilets at each toilet block in the arena, at each stage viewing platform, in the disabled/guest campsite and in the hospitality area.

VIEWING PLATFORMS

Disabled Access Wristbands give access the viewing platforms. Platforms are solely for disabled people and PA's. We plan to have a viewing platform at every music stage. Access ramps will have at a gradient of 1:12. There will be lighting on the main stage ramp and some seating for PA's. The Main stage platform is not covered. Attitude Is Everything provides a number of disabled stewards on the viewing platforms. Use of laser and strobe lights at the event will be preceded by announcements from the stage. Those affected should allow sufficient time to leave the area before effects begin, bearing in mind it can be slow to move through the crowd.

WELFARE

This service operates 24-hours a day, as does the medical tent.

GUEST LIST

The guest list is at Yellow Gate on Thorner Road and the shuttle bus drop off is near by.

**APPLICATION FORMS FOR LEEDS MUST BE RECEIVED BY OUR OFFICE BY FRIDAY 25th
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PLEASE NOTE:

The scheme and disabled facilities are not open to those with temporary injuries such as broken legs, pregnant customers and so on. There are medical and welfare facilities on site which are open to all customers, but use of the disabled facilities and campsite are strictly regulated.

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TOILETS & SHOWER

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VIEWING PLATFORMS

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APPLICATIONS MUST BE RECEIVED BY FRIDAY 20TH JUNE 2008

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25th JULY 2008.**

NEW CAMPSITE INFORMATION!

As a condition of our licence any person wishing to camp IN PUBLIC CAMPSITES between 6pm Wednesday 20 August and 8am Thursday 21 August must purchase a permit, costing £10 per person. There is no 2-for-1 on camping permits and they are not valid for the disabled or guest campsites. If you purchase one, you may camp in PUBLIC CAMPING and move into Disabled Camping when it opens on Thursday. Passes are not administered by this office. There are no exceptions to this and there is STRICTLY no admission to site to camp prior to 6pm Wednesday 20 August.

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Festival Republic is proud to continue supporting and working alongside Attitude Is Everything, the foremost disability advice and information service currently working to improve disabled people's access to live music.

Disabled consultants, volunteers and gig goers attend and audit our events, and their feedback, with that of our customers, is central to our ongoing work. We're keen to hear from festival goers with a range of impairments. If you have any comments about this guide, please send them to me.

This guide is also available in large print, and can be posted or emailed. Please note all information may be subject to change, but we will provide updated information on site. The guide is arranged as follows:

- 2 for 1 ticket scheme and important notes
- Further Enquiries, Ticket Booking Information & What to do at the event
- Medical Services and assistance on site
- Latitude Festival: 18-20th July 2008
- Reading Festival: 22-24th August 2008
- Leeds Festival: 22-24th August 2008

Sharon Reuben
Head of Artist & Guest Liaison
Festival Republic
35 Bow Street, Covent Garden, London WC2E 7AU



FURTHER ENQUIRIES PRIOR TO THE EVENT:

The best place for regularly updated information is at www.festivalrepublic.com
Click FAQs at the bottom of the home page for venue/festival info.
National and Regional music press and the internet provide a wealth of information.

Unfortunately we are unable to accept telephone enquiries, but you can call 020 7009 3000, leave your details and we will call you back. Events sell out quickly, so you may wish to buy your ticket immediately. We can arrange a refund if you change your mind about attending after hearing back from us.

PLEASE NOTE:

The scheme and disabled facilities are not open to those with temporary injuries such as broken legs, pregnant customers and so on. There are medical and welfare facilities on site which are open to all customers, but use of the disabled facilities and campsite are strictly regulated.

IMPORTANT!

Our offices close completely for up to one week prior to the start of each event, as staff relocate to site, so we cannot respond to phone enquiries/emails at this time.

TRAVEL INFORMATION

National Rail Enquiries: 08457 484950

London Underground, DLR and London Buses: 0207 222 1234 (24hrs)

National Express Coach Service: 08705 808080

TICKET BOOKING DETAILS

Tickets for all events are available from a variety of sources.

The Information Line can tell you about agencies in your area, on 0207 009 3000

You can book tickets on the Festival Republic website at www.festivalrepublic.com or www.seetickets.com

Tickets are also available on: **0871 231 0821** - the Credit Card Booking Line

Tickets are available at face value, with no booking fee, if bought in person by cash/cheque from The Astoria Box Office, Charing Cross Road, London.

WHAT TO DO AT THE EVENT:

Your confirmation letter will contain full information on what to do on arrival. We'll also send a site map and car pass.

Come to the **Guest List** with your ticket & confirmation letter; your details will be on the Disabled Customer list. We will provide all necessary wristbands for you and the person accompanying you.

MEDICAL SERVICES AND ASSISTANCE AT THE EVENT

LATITUDE FESTIVAL:

Events Medical Services are equipped to provide first aid, minor casualty and resuscitation. They run a 24-hour medical centre in the Village area, with general practice facilities, staffed with doctors, nurses and paramedics. They have details of emergency dentists and local chemists and run a pharmacy service. A First Aid unit will be sited in the arena, running from 10am until 3am every day. Contact Dr. Matt Roberts at matt@eventsmedicalservices.co.uk

READING FESTIVAL:

Dr. Chris Howes and the Festival Medical team offer encouraging advice & comprehensive medical facilities, and are very flexible in meeting specific needs. You are welcome to contact them beforehand.

The 24-hour medical centre at Piccadilly Circus is staffed by doctors, nurses and paramedics, equipped to provide resuscitation, minor casualty and general practice facilities. Physiotherapy, podiatry and emergency dental services are offered. They also have a team consisting of a psychiatrist, psychiatric nurses, counsellors and drug specialists who are experienced in dealing with acute psychiatric emergencies including drug related problems.

Festival Medical also provides stage-pit crews, campsite first aid posts and patrols and arena first aid patrols. They run an in-house dispensary and make arrangements with a local retail chemist for dispensing private prescriptions.

You can contact Chris Howes at www.festival-medical.co.uk

Corrine Lane co-ordinates the Reading Welfare Point, that offers a wide variety of assistance. They have psychiatric and general nurses, counsellors, drug workers, disability workers, and number of staff with language skills and some with signing ability. They also assist lost people and lost children. Contact rwp@talk21.com

LEEDS FESTIVAL:

Events Medical Services are equipped to provide first aid, minor casualty and resuscitation. They run a 24-hour medical centre with general practice facilities, staffed with doctors, nurses and paramedics. They have details of emergency dentists and local chemists. First Aid units around the festival run between 11am and 11pm each day. Contact Dr. Matt Robbins at matt@eventsmedicalservices.co.uk

GENERAL ASSISTANCE AT THE EVENT

If you have any questions at the event, ask at the Guest List for Sharon Reuben (Reading) or Ola Nilsson (Leeds / Latitude). Guest List opening hours will be displayed on-site. All events have Welfare, First Aid and Information Points.

Security Guards & Stewards are clearly identifiable by their shirts and should be able to give general assistance or information. If you experience problems dealing with staff on site, please tell us, preferably at the event.

Several disabled stewards work at Reading & Leeds Festivals.

SITE LAYOUT AND SITE CONDITIONS

Set in Henham Park, near Southwold in Suffolk, the site is beautiful parkland with sloping grassy areas, but no pathways or hard ground. There is a large lake with some attractions in the surrounding woodland. Access is on grass or newly cut pathways through the woods, and can be challenging for those with limited mobility. Please talk to the guest list supervisor on arrival about difficult areas and the alternatives. There is no vehicle movement permitted on site.

CAMPSITE AND PARKING

Access for disabled customers is via Yellow Gate only. The disabled people's campsite & car park is a separate area within the guest campsite. Due to the associated fire risks, it is a condition of our license that cars and tents be separated.

Each disabled customer may have up to three people camping with them, and one car. You may camp in a larger group in any of the public campsites. There is no electrical hook up or water hook up and generators are not permitted. There will be a charging point for electric wheelchairs in the campsite.

TOILETS & SHOWER

Exact locations will be given on site, but there will be adapted toilets at each public toilet block in the arena and in the disabled campsite. These toilets are regularly serviced but are open to use by non-disabled customers. While we actively discourage non-disabled customers from using these facilities, they are not locked or guarded. There will be an adapted shower in the campsite.

VIEWING PLATFORMS

Many performance areas at Latitude are small open tents with low performance areas, and the audience sit during the shows. There will be no viewing platforms in these areas. There will be a viewing platform at the main music tent. There may be use of laser and strobe lights at the event, preceded by stage announcements. Those affected by lighting effects should allow sufficient time to leave the crowd before effects begin.

OTHER FACILITIES

A number of BSL/SSE communicators will be providing free support on site, and a deafblind interpreter will be available to work with customers on specific performances. Deaf/Deaf customers can discuss their requirements with these volunteers prior to the event via a dedicated email address - contact us for details.

A Loop system will be installed in the Literary and Poetry arenas for those with a T setting on their hearing aids. We will try to extend coverage to other arenas also.

APPLICATIONS MUST BE RECEIVED BY FRIDAY 20TH JUNE 2008

SITE LAYOUT & GROUND CONDITIONS

The festival arena is a large rectangle, with the Main Stage at one end, and other indoor stages around the perimeter. Food, bars, merchandise, market stalls and other facilities are spread around the arena and campsite areas.

The ground is farmland, used for grazing and generally level but uneven.

The Guest List is located Richfield Avenue, next the Box Office and open from 11am until 9pm every day, Thursday until Sunday. O'Malley Alley leads from the guest list to Piccadilly Circus.

Piccadilly Circus is a hard rough ground area which leads to 1) the guest / disabled campsite 2) the main arena via Lima Gate 3) O'Malley Alley & Richfield Avenue and 4) public campsite & market area. Also near here are the 24 hour Medical Centre, Police Station, Welfare, Information, phones & cash point.

Lima Gate is the easy access route into the arena for those with a Disabled Access Wristband. This gate may be temporarily closed by security.

CAMPSITE & PARKING

Disabled customer camping/parking is in the same field as guest camping/parking but separated. It is open from **Thursday** until Monday. All parking is on grass. Due to the associated fire risks it is a condition of our licence that cars and tents be separated, though they are close by.

Up to three people may camp with each disabled customer, with one car per group.

You may camp in a larger group in any of the public campsites.

Please don't park close to the toilets & showers, as vehicles need access to empty & clean them. There is an electrical hook up point for electric wheelchairs here. Attitude is Everything runs the Info tent in the campsite - look out for them, stop by & say hello!

DISABLED ACCESS WRISTBANDS

All members of the party will receive access to the campsite and Lima Gate. If agreed in advance, disabled customers will receive access for themselves and one PA to the viewing platforms. We cannot accommodate families or groups of friends on platforms.

TOILETS

We have at least one adapted toilet at each toilet block in the arena, one at each viewing platform, one at Welfare and several in the disabled campsite.

RIVERMEAD CENTER FACILITIES

The Rivermead Leisure Centre on Richfield Avenue has a heated indoor swimming pool and café on the ground floor. During the festival it is open to festival goers between 8am and 4.30pm. The entrance is level and there are two fully adapted disabled toilets that may be accessed free by showing your Disabled Access wristband. One toilet is in a room large enough be used to wash and change in. Other shower rooms are available, but not suitable for wheelchair users.

VIEWING PLATFORMS

You require a Disabled Access Wristband to access the viewing platforms. They are solely for the use of disabled people and their PA's. We have viewing platforms at all music stages, with access ramps at a gradient of 1:12. There will be lighting and an adapted toilet nearby and some seating for PA's. There is no shelter on the Main Stage platform. Through a project organised by Attitude is Everything and Oxfam, several disabled stewards work on the platforms.

There will be use of laser /strobe lights at the event, preceded by stage announcements. Anyone affected by these effects should allow ample time to leave the area, bearing in mind that movement through the crowd can be slow.

WELFARE

This service & medical both operate 24-hours a day. They offer a range of assistance, and usually have signers and staff with a range of language skills.

EVENT INFO SHEET

Despite detailed advance planning, some factors remain subject to change until the last minute. To provide with the most up to date information we produce an Event Info Sheet for distribution on site from Thursday when the campsites open.

**APPLICATION FORMS FOR READING MUST BE RECEIVED BY OUR OFFICE BY FRIDAY
25th JULY 2008.**

NEW CAMPSITE INFORMATION!

As a condition of our licence any person wishing to camp IN PUBLIC CAMPSITES between 6pm Wednesday 20 August and 8am Thursday 21 August must purchase a permit, costing £10 per person. There is no 2-for-1 on camping permits and they are not valid for the disabled or guest campsites. If you purchase one, you may camp in PUBLIC CAMPING and move into Disabled Camping when it opens on Thursday. Passes are not administered by this office. There are no exceptions to this and there is STRICTLY no admission to site to camp prior to 6pm Wednesday 20 August.

Please check the website or call 020 7009 3000 on how to apply for a permit.

SITE LAYOUT & GROUND CONDITIONS

Bramham Park is a parkland estate. The arena is fairly flat but some backstage areas are very steep, including the route from the disabled campsite through the hospitality area, into the arena. It is, however, the best and most convenient location for the campsite. The ground is generally uneven and grass throughout with no pathways or covered walkways. Adverse weather conditions can drastically alter the ease of movement. We are always looking at ways to improve access.

DISABLED CAMPSITE & HOSPITALITY AREA

The campsite is shared with between guests and disabled customers. Due to the fire risk it is a condition of our licence that cars and tents be separated. We will reserve the parking spaces closest to the campsite for disabled customers displaying a car pass.

Each disabled customer may have up to **three** people camping with them, and one car. If you wish to camp in a larger group, you can do so in any of the public campsites.

We give disabled customers access to the hospitality area. The route from campsite to the hospitality area is a newly cut path through a wooded area and the ground is rough.

The hospitality area features a covered bar, seating, music, food and toilet facilities. The area is all grass and a natural 'V' shape. LIMA GATE is the most direct route from the guest area into/out of the arena, for which you require a DISABLED ACCESS wristband. There will be a charging point for electric wheelchairs in the campsite.

TOILETS

There are adapted toilets at each toilet block in the arena, at each stage viewing platform, in the disabled/guest campsite and in the hospitality area.

VIEWING PLATFORMS

Disabled Access Wristbands give access the viewing platforms. Platforms are solely for disabled people and PA's. We plan to have a viewing platform at every music stage.

Access ramps will have at a gradient of 1:12. There will be lighting on the main stage ramp and some seating for PA's. The Main stage platform is not covered.

Attitude Is Everything provides a number of disabled stewards on the viewing platforms.

Use of laser and strobe lights at the event will be preceded by announcements from the stage. Those affected should allow sufficient time to leave the area before effects begin, bearing in mind it can be slow to move through the crowd.

WELFARE

This service operates 24-hours a day, as does the medical tent.

GUEST LIST

The guest list is at Yellow Gate on Thorner Road and the shuttle bus drop off is near by.

NEW CAMPSITE INFORMATION!

As a condition of our licence any person wishing to camp IN PUBLIC CAMPSITES between 6pm Wednesday 20 August and 8am Thursday 21 August must purchase a permit, costing £10 per person. There is no 2-for-1 on camping permits and they are not valid for the disabled or guest campsites. If you purchase one, you may camp in PUBLIC CAMPING and move into Disabled Camping when it opens on Thursday. Passes are not administered by this office. There are no exceptions to this and there is STRICTLY no admission to site to camp prior to 6pm Wednesday 20 August.

Please check the website or call 020 7009 3000 on how to apply for a permit.

APPLICATION FORMS FOR LEEDS MUST BE RECEIVED BY OUR OFFICE **BY FRIDAY 25th JULY 2008.**